**Tool B1 – Community surveys templates**

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| Sample Community Survey 1: PS programme awareness, importance, access and utilization |

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| **Place:**  **Date:** | **Respondent Age:**  **Respondent Gender:** | | | |
| *Hello, my name is [name of staff/volunteer] and I am a Red Cross/Red Crescent volunteer. We want to better understand the needs of the [community or target population].*  (Obtain informed consent before conducting the survey.) | | | | |
| 1. Have you heard of the Red Cross/Red Crescent work in your community? | No | | Yes | |
| 2. Have you heard about [PS programme]? | No  *If no, explain the programme aims, target group, activities, etc. to the respondent.* | | Yes  *If yes, ask respondent to explain what they understand about the programme and record this in the space below.* | |
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| From what you know about the programme, please tell me… | | | | |
| 3. How much do you feel it is meeting important needs of people in this community? | Not at all | A little | | A lot |
| Please tell me why you answered as you did. |  | | | |
| 4. How easy do you think it is for people who may benefit to know that the programme exists? | Not at all easy | Somewhat easy | | Very easy |
| Please tell me why you answered as you did. |  | | | |
| 5. How easy do you think it is to attend/join the programme/activities for people who may benefit? | Not at all easy | Somewhat easy | | Very easy |
| Please tell me why you answered as you did. |  | | | |
| 6. From what you know about the programme, how much do you think people who may need it are actually using the services? | Not at all | A little | | A lot |
| Please tell me why you answered as you did. |  | | | |
| 7. Can you please tell me about any other emotional or social issues that are important to address in this community? |  | | | |
| 8. Can you please tell me about any groups/vulnerable people in this community that may need additional assistance with their social and emotional wellbeing? |  | | | |

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| Sample Community Survey 2: Psychosocial needs and vulnerable groups |

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| Place:  Date: | Respondent Age:  Respondent Gender: | | |
| *Hello, my name is [name of staff/volunteer] and I am a Red Cross/Red Crescent volunteer. We want to better understand the needs of the [community or target population].*  (Obtain informed consent before conducting the survey.) | | | |
| **Qualitative Questions: Traditional Views and Systems**  *The following questions can be used in focus group discussions, and formal and informal interviews with the target population. They can be combined with questions below on specific emotional or social problems in the community, as relevant to your specific programme.* | | | |
| 1. What are the traditional views in the community about mental illness? (e.g., is there stigma or shame?) |  | | |
| 2. What are the traditional/informal systems to help people who have mental illness or psychosocial issues? |  | | |
| 3. What are the referral systems for people who are experiencing mental health or psychosocial issues and acute stress? |  | | |
| **Questions about specific emotional or social problems in the community** | | | |
| 1. What kinds of emotional or social problems do people face in this community? | *Ask the respondent to explain what kind of emotional or social problems they know people are facing in the community. Use the respondent’s answer to put in the brackets below for the subsequent questions.* | | |
| 2. How big a problem do you think [ ] is in this community? | Not a problem | Small problem | Big  problem |
| 3. What would you do if someone you loved suffered from [ ]? |  | | |
| 4. How confident do you feel about your ability to help someone who is suffering from emotional or social problems, like [ ]? | Not at all confident | Somewhat confident | Very confident |
| 5. How easy is it to get help for someone suffering from [ ]? | Not at all easy | Somewhat easy | Very easy |
| 7. Where (or to whom) could you take the person suffering from [ ] for help? |  | | |
| 6. How much do people in this community know about the services available for people suffering from [ ]? | Not at all (know nothing) | Know  a little | Know  a lot |
| 8. How much do you think the person suffering from [ ] can benefit from receiving the available services/help? | Not at all | A little bit | A lot |
| 9. Is there anything you would like to add about the problems facing people in this community, or the help available to them? |  | | |